

Points of Contact for Those Fleeing Ukraine and Their Loved Ones

We have received numerous calls from Ukrainian residents and their loved ones across the globe concerned about the wellbeing of their family and friends in Ukraine and neighboring countries who are looking for a way to Germany.

Unfortunately, as a non-governmental organization, we have no direct means to enable people to leave the country. The admission of refugees and selection for resettlement programs are carried out exclusively by the UN Refugee Agency as well as state and regional governments.

However, there exist some central points of contact in Germany that can help. We have provided an overview here:

- UNHCR [websites](#) offer information on the asylum procedures and related services of various countries, including neighboring countries to Ukraine. Relevant links are listed [here](#).
- In this [pad](#), you can find continuously updated information on the situation at the Ukraine borders. Important to note here is that the information is not actively being provided or verified by IRC.
- The Federal Office for Migration and Refugees has compiled an FAQ about entering Germany as a Ukrainian citizen. Information is available in [German](#), [Ukrainian](#), and [Russian](#).
- The Federal Ministry of the Interior and Community has also established [a short FAQ](#) on entering Germany from Ukraine.
- Similarly, ProAsyl has compiled the most important information on [entering and remaining in Germany](#).
- Information on entry into and protection within Germany can also be found on [the Refugee Council of Bavaria website](#), both in German and Ukrainian.
- Handbook Germany has summarized information on entering and remaining in Germany as well. Information here is available in [German](#), [Ukrainian](#), and [Russian](#).
- An overview of various offices and information about entry and residence possibilities for Ukrainians in Germany as well as the EU can be found on the [Information Network for Asylum & Migration website](#).
- [Deutsche Bahn](#) is offering Ukrainian citizens free travel from neighboring countries to Ukraine into Germany.
- In many federal states, refugee councils and other similar organizations offer information on local counseling centers. More information is provided by [ProAsyl](#).
- Refugee councils operate or can refer to counseling centers and give information on state-specific admission programs, [as seen here in Schleswig-Holstein](#).

- Accommodation options in Germany for Ukrainians are being collected [on this pad](#). However, offers are primarily from private individuals and therefore cannot be verified.