

# International Rescue Committee Jordan: Strategy Action Plan



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## IRC2020 GLOBAL STRATEGY OVERVIEW

The International Rescue Committee's (IRC) mission is to help the world's most vulnerable people survive, recover, and gain control of their future. The aim of the IRC2020 strategy, shown at right, is to make measurable improvements in health, safety, education, economic wellbeing, and power outcomes for the people we serve. To turn strategy into action, the IRC will make investments to improve program effectiveness, use resources more efficiently, reach more people more quickly, and better respond to clients' needs.



## JORDAN OVERVIEW

Jordan's location and stability have made it a country of asylum for refugees fleeing social upheaval and violence from across the Middle East and North Africa.

In 2007, the IRC began providing humanitarian assistance to vulnerable and crisis-affected people in Jordan in response to an influx of Iraqi refugees and the strain on host communities.

Following the eruption of civil war in Syria in 2011, hundreds of thousands of refugees crossed into Jordan. Through nearly seven years of war, the growing needs of Syrian refugees have strained Jordan's resources, public institutions and infrastructure, and have exacerbated pre-existing issues, including water scarcity and high unemployment. Competition for these resources is an increasing

source of tension between host Jordanian communities and the refugees in their midst.

As the conflict in Syria continues and refugees remain vulnerable inside Jordan, IRC's work is more critical than ever. Our new strategy for Jordan shows IRC's commitment to improving the safety, health, education, and economic wellbeing of people affected by conflict.



## COMMITMENTS FOR IMPACT

In order to maximize our impact, the IRC is making new investments to improve program effectiveness, use resources more efficiently, reach more people in need more quickly, and be more responsive to our clients and partners. The IRC made the following commitments to strengthen programming and deliver improvements for the people we serve in Jordan.

Figure 2: Commitments to Ensure Impact



### Effectiveness

- > Ensure evidence-based project design through systematic, standardized, and integrated needs assessments and program evaluations



### Best Use of Resources

- > Encourage recruitment and mitigate the high turnover rate through the development of a comprehensive human resources strategy prioritizing staff safety and wellbeing



### Speed & Timeliness

- > Improve internal capacity to respond more quickly to shifts in the operating environment through the development of contingency plans and improved operational processes for emergencies



### Scale & Reach

- > Deploy a comprehensive partnership approach within the Jordan program which places the accent on technical and organization development support



### Responsiveness

- > Provide clients and partners with more consistent feedback and incorporate client feedback into programmatic decision-making



### Research & Development

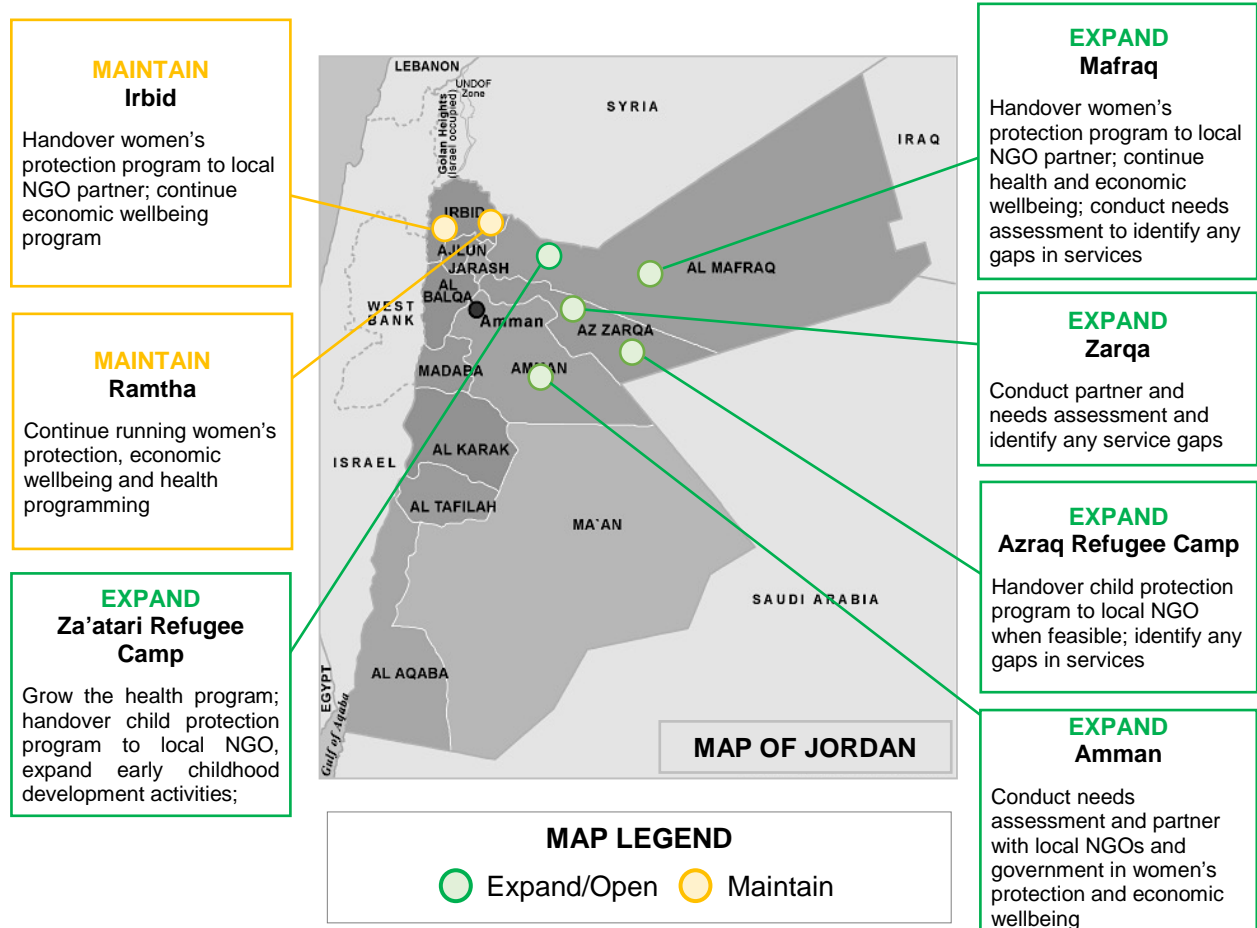
- > Provide clear, actionable and scalable innovative solutions for IRC's clients in Jordan



## IRC'S STRATEGIC PRESENCE

The IRC has decided to **maintain, open, and expand sites** across Jordan based on an analysis of where the need is greatest and where the IRC currently operates. In the event of a peace settlement, or return of refugees to Syria, IRC Jordan will revisit its operations.

Figure 3: The IRC's Geographical Transitions in Jordan





# The IRC in Jordan



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